

Work experience

B1 Angie's job

a) Read the sentences. Then listen to the interview with 19-year-old Angie again and tick the correct information.

- Angie is in her first year of apprenticeship as a cook in a hotel.
- Angie is in her last year of apprenticeship as a hotel receptionist.
- Angie is in her third year of training as a hotel manager.



b) Listen again and take notes.

New words: invoice – Rechnung; CV – Lebenslauf

Angie's job	Hotel Reception	
What she has to do in her job	she help hotel guest check in when their arrived and check out when they leaved. hand up room keys and answer questions from guest. takes reservations, and credited in invoice	
Hours she has to work	forty to fifty hours in the week. Once a month theirs a night shift and she also work every at the weekend. Thats a lot guests. sometimes	
Why she chose the job	she love hotels. But we didn't have a lot of money when I was young. we are pretty big family. so i did have a stats to stay hotel that often. The bustle and hustle of hotel	she have a day off.
Best thing about the job	talking to the hotel cust and making them feel welcome and comfortable	always fascinate me.
Worst thing about the job	Night shift to week	
Qualifications she needed for the job	She was the best student in high school, but i love english, italien and french. And you need language's if you want to be a hotel receptionist	
How Angie applied for the job	There are three hotels made in average to write in my hometown. I really tation to the job. i interview. I showed good manners and I was friendly. The are apprenticeshipes last two years, and I am in my second year now I have choose between two hotels the choice wich would take me both	and also when your in the job it self. placement or apprenticeship
Angie's advice for the listeners	Use your notes for TB B2b). do a boring jobs like sorting papers or just handing up keys. But dont give up it get interesting. Quite quickly if you show that you're well learn.	Be really polite and smile

B2 Dos and don'ts for work experience

a) Look at Nick's blog in TB B3 again. Mr Cameron is not happy with Nick in three different situations. What did Nick do wrong in each situation? Take notes.

